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PATENT APPLICATION
Serial No. 10/649,043

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: FRANKLIN, et al.
Serial No.: 10/649,043
Filing Date: August 26, 2003
Group Art Unit: 2642
Confirmation No.: 4128
Title: SYSTEM AND METHOD FOR CUSTOMIZED
INTELLIGENT CONTACT ROUTING

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FEB 03 2005

Technology Center 2600

MAIL STOP _____
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:
TC 2600 CSO
STATUS RESPONSE DATE

FEB 8 2005

Initials: MB Date 11-14
EXP'D OA: First Examination 110.
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Name:	<u>Candice R. Rockett</u> Candice R. Rockett
Date:	<u>October 26, 2004</u>

REQUEST FOR STATUS

Please advise the status of the above-identified patent application. The Filing Receipt was received November 17, 2003. Applicant is currently awaiting a first Office Action.

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RIP 2/8/05